

Privacy Statement: Agreement to Conditions of Use of Electronic Reference Services

Benefits of Ask a UOG Librarian Electing to seek help from "Ask a UOG Librarian" service benefits you from the research provided to you by a Reference Librarian. Client identities are never shared.

Our reference question form asks library patrons for an e-mail address and demographic information. We use the e-mail address to respond to reference questions or other comments you send to our site. We may also forward your question (including your contact information) to an information specialist when we lack the resources to answer it.

This site is experimental, which means it is used for research purposes in addition to providing a service for library patrons. Any reference question you submit may be used for educational or research purposes as well as for demonstrations of our question management system. You will not be identified in the research because your name and identifying information, including your e-mail address, will be removed before being used for research and will not be supplied to any outside parties. If you DO NOT want your question included in our database, please do not submit a question.

When you pose a question, you agree to the following: I understand that the questions I pose and the answers I receive may be used for research or statistical information. I also know that I may decide not to pose a question if I do not want to.

If you have questions about the services provided by the University of Guam – RFK Memorial Library, please contact the Circulation Desk or the Reference Desk at the Library.

UOG – RFK Memorial Library
UOG Station
Tan Sui Lin Building
Mangilao, Guam 96923

Confidentiality of Library Records

A library or library system operated with public monies shall not allow disclosure of any record or other information, written or oral, which identifies a user of library services as requesting or obtaining specific materials or services or as otherwise using the library.

Records may be disclosed:

1. If necessary for the reasonable operation of the library.
2. On written consent of the user.
3. On receipt of a court order.
4. If required by law.

Any person who knowingly discloses any record or other information in violation of this section is guilty of a "Petty Misdemeanor".

5 GUAM CODE ANN. § 80123 (2011)